

Job Description: Outdoor Instructor

Location: Hillary Outdoors Education Centre Tongariro

Job Purpose: To deliver outdoor and adventure programming to HOEC clients.

Relationships: Designated Manager: Programme Manager

Direct reports: None

Key Teams: Tongariro Instructional Team

Key Relationships: Centre Manager, Programme Manager, Duty Managers.

Terms: Full-time role

Position Overview: An Outdoor Instructor position is a role model in the delivery of the HOEC core product

(secondary school programmes) and is able to deliver high quality courses in a wide range activities and venues independently. They will be involved in the delivery of some specialist and tertiary courses. During the delivery of regular programming they will require no direct supervision or support and will be actively involved in supporting and assisting Developing

Instructors.

Key Responsibilities: All responsibilities should be carried out following the policies and procedures in the Hillary

Outdoors Quality Management System (QMS).

Delivery	 Instruct groups as programmed and within personal competencies. Deliver evening presentations / activities as programmed. Facilitate all elements of the programme including group duties. Welcome groups and take the role of 'Instructor in Charge' as programmed. Be a support instructor when programmed. Provide development, innovation and creativity in the delivery of HOEC core programmes. Have trainee instructors observe and co-instruct their programmes and provide high quality feedback to them. Deliver and assess NZQA unit standards as required.
Safety	 Ensure that you are familiar and comply with the HOEC Safety management system. Identify and report to the Senior Leadership Team any incidents, hazards or safety concerns in your work environment. Report all incidents and near misses you are involved with. Assist in the review and on-going development of Activity Management Plans and the Safety Management System.
Compliance	 All HOEC policies and procedures. Participate in meetings and trainings as your schedule allows.

Communicate daily programme intentions at morning meetings.

Operate within parameters defined by personal instructor competencies.

Personnel	 Participate in induction, training and personal development processes as required.
Quality	 Be familiar with the products and programmes that you are scheduled to deliver. Participate in programme reviews. Assess NZQA Unit standards to appropriate standard.
Communication	 Communicate intentions with Duty Manager. Communicate with other personnel, departments and clients as needed. Participate in meetings as requested. Report to Manager and wider team as requested.
Culture	 Represent the mission and values of HOEC in all behaviours and actions. Engage in self-development as defined during performance development meetings with line manager. Develop highly effective relationships all HOEC personal and actively coach newer employees in the daily operation of the Centre. Be highly familiar with all delivery processes around the YDC, Lodge & RC and minimise errors.
Financial	 Ensure that all your locker gear is accounted for and in working order. Use all equipment and facilities with care and respect and in a manner that it was designed for. Follow systems for tracking, cleaning and storing field resources. Report all damage or loss of gear to the RO, DM or PM as soon as possible. Assist all other HOEC staff in ensuring that all other HOEC resources Land/buildings/vehicles etc. are used, treated and cared for to ensure safety, cleanliness, and longevity.
Additional Responsibilities	Additional responsibilities reflecting an individual's unique skills upon agreement with the Programme Manager

<u>An Outdoor Instructor will ideally have:</u>

Personal Experience:

- In excess of 80 personal days recreating in mountainous terrain representative of the central north island environments
- At least 50 days kayaking, canoeing and/or sea kayaking

Professional Experience:

- 2 years or more equivalent full time work in the outdoors. This would be a combination of time as an instructor and as a guide.
- Some experience training instructors/guides

Training in:

- Experiential education and leadership development
- Adolescent & Adult Education
- River Crossing
- Navigation
- Outdoor Risk Management
- Weather theory
- Earth Sciences/Environmental Interpretation
- Rock climbing
- River Rescue
- Kayaking
- Mountaineering
- Search and Rescue
- Assessing Unit Standards (Have US 4098)
- NZOIA Awards (2 x level 1 or more)

Qualifications:

- Appropriate drivers license with:
 - P-Endorsement
 - Class 2 Drivers License.
- Pre Hospital Emergency Care.
- Minimum of 1 NZOIA level one award or equivalent.